# Airport Council International Africa (ACI AFRICA)



### **Training Courses for Airports in Africa**

TH Airport Consulting provides various tailormade in-class as well as virtual training courses on behalf of ACI Africa. The training program is part of the African Airports Development Program and is uniquely designed to promote capacity building for African airports. The courses have been developed by TH Airport Consulting and are delivered by our experts Torsten Hentschel and Mariola Ziolkowski. The following training courses are offered on the ACI Africa website:

#### In-class and virtual Training Courses:

- Passenger Experience: A key success factor for airports post Covid-19
- Airport development and master planning
- Airport terminal planning, facilitation and capacity optimization
- Operational Readiness and Airport Transfer (ORAT) Fundamentals
- ORAT Program & Training Concepts
- ORAT How to prepare and conduct successful familiarization training for all staff of new airport facilities

### Period of Services: Since 2021



## **Training Catalogue**

- ✓ Classroom / onsite courses
- ✓ Instructor-led Virtual Classes
- ✓ Individual or group
- ✓ Courses in English, French and Arabic
- ✓ Courses tailored to the specific needs of airports



AIRPORTS COUNCIL INTERNATIONAL

African Airports Development Program

Your Gateway to a Wealth of Knowledge and Expertise